

Date:

Dear healthcare provider,

Evolent—formerly New Century Health—is Humana’s delegated vendor for surgical and radiation oncology utilization management. You may already work with Evolent to obtain authorizations for Humana Medicare Advantage-covered patients receiving certain oncology-related infused, oral chemotherapeutic drugs/supportive agents for Humana Medicare Advantage (HMO and PPO) membership 18 and older.

Starting July 1, 2024, you should submit Humana prior authorization requests for surgical and radiation oncology utilization management to Evolent for these patients.

Surgical oncology includes:

- Breast cancer biopsy (excisional)
- Breast lumpectomy
- Lung biopsy and resection
- Prostate surgeries (prostatectomy)
- Simple mastectomy and gynecomastia surgery (excludes radical and modified)
- Thyroid surgeries (thyroidectomy and lobectomy)
- Ablation for bone, liver, kidney and prostate cancer

Radiation oncology includes:

- Conventional and conformal radiotherapy (2D/3D)
- Intensity-modulated radiotherapy (IMRT)
- Brachytherapy
- Neutron therapy
- Proton beam therapy
- Stereotactic radiosurgery/stereotactic body radiation therapy (SRS/SBRT)
- Treatment planning and ancillary services

Prior authorization process:

The requesting physician should submit an authorization review using one of the following methods:

- Logging in to Evolent’s CarePro provider portal: <https://my.newcenturyhealth.com>
- Telephonic intake: 844-926-4528
 - Medical oncology - option 3
 - Radiation oncology - option 4
 - Surgical oncology - option 5

Evolent hours of operation are:

Monday – Friday, 8 a.m. – 8 p.m., Eastern time. (fully staffed)

Saturday, 8 a.m. – 8 p.m., Eastern time. (limited staff)

Sunday, 8 a.m. – 5 p.m., Eastern time. (limited staff)

Medicare authorizations previously issued before July 1, 2024, will remain effective until the authorization end date. Subsequent prior authorization requests must be submitted to Evolent.

For additional information, please reference the FAQ document included with this communication.

If you are not currently registered to use Evolent's portal, you can request access via <https://my.newcenturyhealth.com> or reach out to providertraining@newcenturyhealth.com. If you have any questions prior to the meeting, please call Evolent at 888-999-7713, option 6 or email providertraining@newcenturyhealth.com for assistance.

Contact information for market managers:

Market Managers	Email	Market
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